

# COMPANY POLICY



Globalkiln, Refractory Company SA is committed to scrupulously comply with the requirements of its customers, controlling and monitoring the services provided in order to ensure their quality, the satisfaction of the costumers and consolidate the competitiveness and profitability of the company.

Continuously improving our performance, safety, preservation of the health and well-being of our employees, preservation of the workplace and protection of the environment are permanent concerns.

For us, safety, employee health and environmental protection have the same priority of quality and profitability, because without them, no company activity can be predicted.

In order to accomplish our goals, our basis are the following:

- Our fundamental motto is: "Doing right at the First time, with safety and Respect for the Environment and Society in General";
- All measures shall be taken to prevent, as far as possible, the identified risks that could eventually cause personal injury to employees, subcontractors and third parties, as well as to prevent material damage, environmental degradation and waste generation;
- We continuously improve safety and health conditions at work, namely through the prevention of injuries of our employees by identifying and controlling the risks associated with the performed activities, preventing the occurrence of accidents / incidents and providing greater comfort when accomplishment of the work, promoting the ways of protection and the information necessary to minimize the exposition the certain not possible factors of elimination risk and any environmental damage
- Fight against addictions (alcohol and drugs), whether in workplaces, accommodation, vehicles and other places where employees stay while posted on duty.
- Provide safe and healthy working conditions to prevent injuries and health problems related to work, as well as promote consultation and participation of workers in improving the system;
- Each worker has the right to leave the workplace in the event of a serious and imminent danger that endanger his or her life or health.
- Promotion of people development in the organization by improving their levels of awareness, training and skills;
- Environmental harmful waste will be treated fairly and discharged, in order to preserve, as much as possible, the environment.
- We monitor the management system through internal inspections and audits;
- We are committed to verify, enforce and comply the legal, regulatory and other requirements that apply to our business.
- We develop mutually beneficial relationships with suppliers;



**Globalkiln, Refractory Company, S.A.**  
**Sede:**  
Av. Do Atlântico n.º 16, Edf. Panoramic, 14.º Piso,  
Escrt. 8 Parque das Nações  
1990-019 Lisboa

**Serviços Administrativos:**  
Estrada Nacional 109, n.º 472, Uchas, Pedros  
3080-761 Bom Sucesso – Figueira da Foz

Contribuinte n.º 513 655 760 | CRC Lisboa

T: 00351 231 247 080  
F: 00351 231 442 269

W: [globalkiln.com](http://globalkiln.com)  
E: [info@globalkiln.com](mailto:info@globalkiln.com)

# COMPANY POLICY



- We continuously improve the available quality, technology and resources that are available, in order to provide the best customer service.
- We guaranty the fulfilment of the established system requirements, in terms of quality, safety, health and environmental respect, according to the criteria defined in the references EN ISO 9001, OHSAS 18001, reference MASE and reference VCA \* 2017/6.0.

The engineers RAQUEL PAREDES and NÉLIA LOURO, act as SSE coordinators, and benefit, through their statute, of autonomy to ensure that function, with the necessary authority and efficiency.

Their duties cover company's general activities, but also, all the specific project plans, established at opening of works/shipyards (occasional works/shipyards lasting more than 3 months).

The purpose of the organization is "Zero Accidents", counting on the contribution of all workers and the commitment of the administration.

All supervisors, managers and team leaders are responsible in their activities for ensuring compliance with the OSH policy and the safety rules recommended by the organization;

Globalkiln, SA management is committed to provide all necessary resources (material and human) that are needed to comply this policy, as well as for the implementation and maintenance of the various established systems, and to support the involvement of management and all employees in the implementation of this policy.

The policy is reviewed whenever necessary, at least annually and appropriate measures are taken to ensure its alignment with the established principles and goals.

Uchas – Pedros, 25 of August 2021

The Administration,



**Globalkiln, Refractory Company, S.A.**  
**Sede:**  
Av. Do Atlântico n.º 16, Edf. Panoramic, 14.º Piso,  
Escrt. 8 Parque das Nações  
1990-019 Lisboa

**Serviços Administrativos:**  
Estrada Nacional 109, n.º 472, Uchas, Pedros  
3080-761 Bom Sucesso – Figueira da Foz

Contribuinte n.º 513 655 760 | CRC Lisboa

T: 00351 231 247 080  
F: 00351 231 442 269

W: globalkiln.com  
E: info@globalkiln.com